# Health Plan Contact List

## Organization

### The Corps Network
The Corps Network is a national membership organization that provides various services to its member corps, including sponsorship of The Corps Network Health Plan. The Corps Network Health Plan complies with all AmeriCorps/CNCS requirements. Service organizations must be members in good standing with The Corps Network to be eligible for the program.

**Primary Contact:** Lashauntya Moore, Member Services Coordinator  
**Phone:** 1-202-737-6272 ext. 104  
**Email:** lmoore@corpsnetwork.org  
**Website:** www.corpsnetwork.org

### Willis Towers Watson
Willis Towers Watson, as the broker for The Corps Network, created the Health Plan in February of 1992. They provide ongoing management of the insurance program. Willis Towers Watson is also available for general questions and concerns from program administrators.

**Primary Contact:** Julie Nelson, Associate Director  
**Phone:** 1-206-812-7296  
**Email:** julie.nelson@willistowerswatson.com

### CIGNA – Group Number 333803
Cigna administers the medical/prescription drug coverage. That includes claims processing and customer service, as well as generation of welcome packets and virtual ID cards.

**Customer Service (Medical/Prescription)**  
**Phone:** 1-800-244-6224  
**Website:** www.cigna.com or: www.myCigna.com

### CIGNA Open Access Plus (OAP) Preferred Provider Network
The OAP network allows you to receive a higher benefit from the plan and reduce your out-of-pocket expenses for both medical and prescription drugs.

**Provider Lookup**  
**Phone:** 1-800-244-6224  
**Online:** www.myCigna.com or the myCigna app

### Relation
Eligibility, billing, and premium collection are handled by Relation. Relation also handles any questions related to these functions.

**Primary Contact:** Andrea Denning, Account Coordinator  
**Email:** andrea.denning@relationinsurance.com  
**Phone:** 1-800-955-1991 ext. 7465  
**Group email:** corps@relationinsurance.com  
**Fax:** 913-327-0201

### CIGNA – Dental and Vision Coverage (optional)
CIGNA is the insurance company contracted to handle the dental/vision benefits available under The Corps Network Health Plan. They process the claims and provide customer service.

**Primary Contact:**  
**Customer Service/Claim Forms**  
**Dental - Phone:** 1-800-244-6224  
**Vision – Phone:** 1-877-478-7557  
**Website:** www.myCigna.com

## Contact Information

**Claims Address**  
The Corps Network Claims  
CIGNA – Dental/Vision Claims  
PO Box 182223  
Chattanooga, TN  37422-7223